

Student Feedback Questionnaire

Our primary focus is in delivering excellence in Vocational Educational Training and Assessment services. To assist us in improving our training programs it is important we receive feedback from our participants. Please take the time to complete this questionnaire and return it to your trainer as soon as possible. This survey will indicate to us, how we are performing as your chosen Training Provider and if any modifications are required to your training and assessment.

Please circle the numbers that most closely match your evaluation answers.

Trainer Name: _____

Date: ____ / ____ / ____

1. Thinking in general about the course I am undertaking, or have undertaken I would rate it overall as:

Poor | Fair | Good | Very Good | Excellent | Don't Know

2. I got all of the information I needed to make choices about course/modules I chose.

Strongly Disagree | Disagree | Undecided | Agree | Strongly Agree | Don't Know

3. The information given to me gave me a clear idea of where the course/modules might lead in terms of future career and job prospects.

Strongly Disagree | Disagree | Undecided | Agree | Strongly Agree | Don't Know

4. I was given a clear idea of what I could achieve by the end of the course/modules.

Strongly Disagree | Disagree | Undecided | Agree | Strongly Agree | Don't Know

5. The topics covered in the course/modules were interesting.

Strongly
Disagree

Disagree

Undecided

Agree

Strongly Agree

Don't Know

6. The topics covered in the course/module were sufficiently challenging for me.

Strongly
Disagree

Disagree

Undecided

Agree

Strongly Agree

Don't Know

7. The way in which I developed skills through the course/module matched the skills I was need for my future employment.

Strongly
Disagree

Disagree

Undecided

Agree

Strongly Agree

Don't Know

8. The teachers and trainers have a good knowledge of the subject area they are teaching.

Strongly
Disagree

Disagree

Undecided

Agree

Strongly Agree

Don't Know

9. I was easily able to talk to my teacher or trainer when required.

Strongly
Disagree

Disagree

Undecided

Agree

Strongly Agree

Don't Know

10. The assessments conducted thoroughly tested my competence.

Strongly
Disagree

Disagree

Undecided

Agree

Strongly Agree

Don't Know

11. I will be able to or can use what I have learned in the course either on the job or in everyday life.

Strongly
Disagree

Disagree

Undecided

Agree

Strongly Agree

Don't Know

12. Recognition of Prior Learning and Credit Transfer were available to recognise previous study or experience.

Strongly Disagree	Disagree	Undecided	Agree	Strongly Agree	Don't Know
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13. During my course additional academic and welfare support was available if I required it.

Strongly Disagree	Disagree	Undecided	Agree	Strongly Agree	Don't Know
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14. The learning space and facilities provided GBCA satisfy my need.

Strongly Disagree	Disagree	Undecided	Agree	Strongly Agree	Don't Know
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15. I find the student support provided by GBCA helpful and useful.

Strongly Disagree	Disagree	Undecided	Agree	Strongly Agree	Don't Know
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16. Overall I was very satisfied with my experiences at the College.

Strongly Disagree	Disagree	Undecided	Agree	Strongly Agree	Don't Know
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17. Training program information was readily available and easy to understand.

Strongly Disagree	Disagree	Undecided	Agree	Strongly Agree	Don't Know
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18. The enrolment process was efficient and easy to understand.

Strongly Disagree	Disagree	Undecided	Agree	Strongly Agree	Don't Know
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19. Workbooks were available when required.

Strongly
Disagree

Disagree

Undecided

Agree

Strongly Agree

Don't Know

20. The training program is delivered at a time and place suitable.

Strongly
Disagree

Disagree

Undecided

Agree

Strongly Agree

Don't Know

21. Recognition of Prior Learning and Exemption opportunities were explained to me.

Strongly
Disagree

Disagree

Undecided

Agree

Strongly Agree

Don't Know

22. I have been familiarised with the facilities.

Strongly
Disagree

Disagree

Undecided

Agree

Strongly Agree

Don't Know

23. I am aware of the Refund Policy.

Strongly
Disagree

Disagree

Undecided

Agree

Strongly Agree

Don't Know

24. I was provided with a Student Handbook.

Strongly
Disagree

Disagree

Undecided

Agree

Strongly Agree

Don't Know

25. I am aware of how fees and charges are set.

Strongly
Disagree

Disagree

Undecided

Agree

Strongly Agree

Don't Know

26. Comments
