

## STUDENT APPLICATION FORM (INTERNATIONAL)

Thank you for your interest in enrolling in GBCA. Please ensure that you answer ALL of the following questions to ensure correct processing of your enrolment.  Please tick where appropriate

Personal Details					
Title	Mr	Mrs	Ms	Miss	Others
First Name (IN CAPITAL)					
Middle Name (IN CAPITAL)			Family Name (IN CAPITAL):		
Date of Birth (DD/MM/YYYY):			Sex: <input type="checkbox"/> Male <input type="checkbox"/> Female		
Are you under 18?	<input type="checkbox"/> Yes <input type="checkbox"/> No		If yes, do you require GBCA to arrange: (please tick relevant box) <input type="checkbox"/> Welfare support arrangements <input type="checkbox"/> Homestay accommodation <input type="checkbox"/> Airport pick up		
Passport number: (attach a copy of your passport)	_____		If you are currently in Australia, current visa type: <input type="checkbox"/> Student <input type="checkbox"/> Temporary <input type="checkbox"/> Tourist <input type="checkbox"/> Bridging <input type="checkbox"/> Other: _____		
Current visa date of expiry			Do you currently hold OSHC <input type="checkbox"/> Yes <input type="checkbox"/> No If yes, date of expiry: (if applicable): _____		
Are you currently enrolled in any Australian provider?	<input type="checkbox"/> Yes <input type="checkbox"/> No (IF No, please skip to Contact details) (IF Yes, please specify your provider: _____) Do you plan to leave your current provider?      Yes      No (IF No, please skip to Contact details) Reason of leaving your provider:  When did you last attend class at your current provider: _____				
Contact Details					
Phone number:			Mobile number:		
Email address:					
Country of Birth:			City of birth:		
Home country Address:					
Country:			State:	Postcode:	
Current address in Australia (if any):					
Suburb:			State:	Postcode:	

Name of the <b>emergency contact</b> person		Relationship with the applicant	
Mobile number:		Email address:	

**Please indicate the course/s and intake that you wish to apply for**

<p><b>English courses:</b></p> <p>General English (CRICOS 098218E)                      English for Academic Purposes (EAP) (CRICOS 098219D)</p> <p><b>Vocational courses:</b></p> <p>BSB50420 Diploma of Leadership &amp; Management (CRICOS 104270B)</p> <p>CHC30121 Certificate III in Early Childhood Education and Care (CRICOS 108236E)</p> <p>CHC33021 Certificate III in Individual Support (CRICOS 113757D)</p> <p>CHC43131 Certificate IV in Disability Support (CRICOS 113762G)</p> <p>CHC50121 Diploma of Early Childhood Education and Care (CRICOS 108237D)</p> <p>CHC52021 Diploma of Community Services (CRICOS 113761H)</p> <p>ICT50220 Diploma of Information Technology (CRICOS 106680A)</p> <p>Others: _____</p> <p><b>Package courses:</b></p> <p>Certificate III and Diploma of Early Childhood Education and Care</p> <p>Certificate III in Individual Support and Diploma of Community Services</p> <p>Others: _____</p>	<p>Preferred start date: _____</p> <p>Preferred start date: _____</p> <p>Preferred start date: _____</p>
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Do you wish to apply for Credit Transfer (CT) or Recognition of Prior Learning (RPL)? (Please attach evidence for relevant qualification, work experience if applicable)	Yes      No
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Do you consider yourself to have a disability, impairment or long term condition that may impact on your learning? (If Yes, please indicate which of the following area/s may impact your learning: <input type="checkbox"/> Hearing/Deaf <input type="checkbox"/> Physical <input type="checkbox"/> Intellectual <input type="checkbox"/> Learning <input type="checkbox"/> Other: _____	Yes      No
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**English Proficiency**

Is English your native language?       Yes  No      IELTS/TOEFL score (Attach copy of certificate if applicable): \_\_\_\_\_

Other English language qualification/certification (If applicable): \_\_\_\_\_

**Previous education**

Previous Education (Most recent ones, if applicable)			
Are you still attending secondary school:		<input type="checkbox"/> Yes	<input type="checkbox"/> No
Please tick your highest completed high school level:		<input type="checkbox"/> Year 12	<input type="checkbox"/> Year 11 <input type="checkbox"/> Year 10
Name of college/university	Years attended (e.g. 2009 – 2013)	Qualification achieved in Australia	Degree/Award Attained
		<input type="checkbox"/> Yes <input type="checkbox"/> No	

		<input type="checkbox"/> Yes <input type="checkbox"/> No	
		<input type="checkbox"/> Yes <input type="checkbox"/> No	
		<input type="checkbox"/> Yes <input type="checkbox"/> No	

**Work Experience**

Are you currently employed? Yes  No,   
 If Yes, which best describe your current employment status?  Full-time  Part-time

<i>Employer (Name and Location)</i>	<i>Years employed</i>	<i>Position Held</i>

Reason for taking this course:

<input type="checkbox"/> To get a job	<input type="checkbox"/> I want extra skills for my job	<input type="checkbox"/> It was a requirement for my job
<input type="checkbox"/> For self development	<input type="checkbox"/> To try different career	<input type="checkbox"/> Other reasons

Do you wish to apply for Credit Transfer (CT) or Recognition of Prior Learning (RPL)?  
 (Please attach evidence for relevant qualification, work experience if applicable)  Yes  No

Do you consider yourself to have a disability, impairment or long term condition that may impact on your learning? (If Yes, please indicate which of the following area/s may impact your learning:  
 Hearing/Deaf  Physical  Intellectual  Learning  Other: \_\_\_\_\_  Yes  No

**Student demographic information**

Main language spoken at home:	<input type="checkbox"/> English as first language <input type="checkbox"/> Other, please specify: _____	How well do you speak English?	<input type="checkbox"/> Very well    Well <input type="checkbox"/> Not well    Not at all
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<p>Have you SUCCESSFULLY completed any of the following qualifications?  <input type="checkbox"/> Yes    <input type="checkbox"/> No          If yes, please enter one of these Prior Education Achievement Recognition Identifiers any applicable qualification level.          A – Australian    E – Australian equivalent    I – International          Note: if you have multiple Prior Education Achievement Recognition Identifiers for any one qualification, use the following priority order to determine which identifier to use:          1.    A – Australian          2.    E – Australian equivalent          3.    I – International</p> <table border="0"> <tr> <td><b>A</b></td> <td><b>E</b></td> <td><b>I</b></td> <td></td> </tr> <tr> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td>Bachelor Degree or Higher Degree</td> </tr> <tr> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td>Advanced Diploma or Associate Degree</td> </tr> <tr> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td>Diploma (or Associate Diploma)</td> </tr> <tr> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td>Certificate IV (or Advanced Certificate / Technician)</td> </tr> <tr> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td>Certificate III (or Trade Certificate)</td> </tr> <tr> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td>Certificate II</td> </tr> <tr> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td>Certificate I</td> </tr> <tr> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td>Certificates other than the above</td> </tr> </table>	<b>A</b>	<b>E</b>	<b>I</b>		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Bachelor Degree or Higher Degree	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Advanced Diploma or Associate Degree	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Diploma (or Associate Diploma)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Certificate IV (or Advanced Certificate / Technician)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Certificate III (or Trade Certificate)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Certificate II	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Certificate I	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Certificates other than the above	<p>Which best describes your main reason for undertaking this course?</p> <input type="checkbox"/> To get a job <input type="checkbox"/> To develop my existing business <input type="checkbox"/> To start my own business <input type="checkbox"/> To try for a different career <input type="checkbox"/> To get a better job or promotion <input type="checkbox"/> It was a requirement of my job <input type="checkbox"/> I wanted extra skills for my job <input type="checkbox"/> To get into another course of study <input type="checkbox"/> For personal interest or self-development <input type="checkbox"/> Other reasons	<p>Which of the following classifications BEST describes your current or recent occupation? (Tick ONE box only)</p> <input type="checkbox"/> 1 - Managers <input type="checkbox"/> 2 - Professionals <input type="checkbox"/> 3 – Technicians and Trade Workers <input type="checkbox"/> 4 – Community and Personal Service Workers <input type="checkbox"/> 5 – Clerical and Administrative Workers <input type="checkbox"/> 6 – Sales Workers <input type="checkbox"/> 7 – Machine Operators and Drivers <input type="checkbox"/> 8 – Labourers <input type="checkbox"/> 9 – Other
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<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Certificates other than the above																																			

Which of the following classifications BEST describes the industry of your current or previous Employer?

<input type="checkbox"/> A – Agriculture, Forestry and Fishing	<input type="checkbox"/> H – Accommodation and Food Services	<input type="checkbox"/> N – Administrative and Support Services
<input type="checkbox"/> B – Mining	<input type="checkbox"/> I – Transport, Postal and Warehousing	<input type="checkbox"/> O – Public Administration and Safety
<input type="checkbox"/> C – Manufacturing		<input type="checkbox"/> P – Education and Training

<input type="checkbox"/> D – Electricity, Gas, Water and Waste Services <input type="checkbox"/> E – Construction <input type="checkbox"/> F – Wholesale Trade <input type="checkbox"/> G – Retail Trade	J – Information Media and telecommunications K – Financial and Insurance Services L – Rental, Hiring and real Estate Services M – Professional, Scientific and Technical Services	<input type="checkbox"/> Q – Health Care and Social Assistance <input type="checkbox"/> R – Arts and Recreation Services <input type="checkbox"/> S – Other Services
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I have a Unique Student Identification (USI), and my USI is \_\_\_\_\_

(If you do not have a USI, you can create one using the following link <https://www.usi.gov.au/students/get-a-usi> and inform GBCA of your USI number.)

I authorise GBCA to apply a USI for me.

**Others**

Would you like GBCA to arrange your health insurance (OSHC)? <input type="checkbox"/> Yes <input type="checkbox"/> No	Would you like to pay more than 50% of tuition fee before commencing the course? <input type="checkbox"/> Yes <input type="checkbox"/> No	Please select the payment plan for the remaining tuition fee: <input type="checkbox"/> Monthly <input type="checkbox"/> Quarterly
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Would you like to authorise any education agent to represent you in relation to this application?  Yes  No

If Yes, please provide details of the agent:

Agent name: \_\_\_\_\_ Contact person: \_\_\_\_\_

Telephone: \_\_\_\_\_ Email: \_\_\_\_\_

**Self-declaration**

I declare that the information on the student application form is to the best of my knowledge, accurate and complete at the time of this application.

I further acknowledge that any false information and not disclosing relevant information for application of this qualification will result in the refusal of my application at GBCA.

I understand that it is my full responsibility to provide all relevant and required documentation and answer all questions truthfully.

I declare that I am aware of and understand my financial obligations relating to studying in Australia and with GBCA. I declare that I have access to the funds required to cover all costs related to my study while in Australia.

I fully understand and agree with the terms and conditions of enrolment.

I have received/ accessed electronically/hard copies of all of the below:

- Refunds Policy
- Student Code of Behaviour
- Course Progress and Intervention Strategy Policy and Procedure
- Student Complaints and Appeals Policy and Procedure
- Deferral suspension and cancellation Policy and Procedure
- Student handbook
- ESOS Course Progress Policy and Procedures
- ESOS Framework factsheet

(These documents are available electronically at <https://gbc.edu.au> under tab Student Services, Student Policies and Forms section)

(If applicable) I authorize GBCA to verify my USI / apply USI on my behalf.

I further understand that the enrolment fee is *NON-REFUNDABLE and NON-TRANSFERABLE*.

I further acknowledge and provide unconditional consent to my testimonial and/or photograph and/or video to be used in GBCA website, newspaper, poster, television, flyer and/or any other marketing whilst I am a current or former student of GBCA.

Please tick:  Yes  No

Student Name: \_\_\_\_\_ Signature: \_\_\_\_\_ Date: \_\_\_\_\_

For student under 18 at the time of application:

Parent/Legal guardian Name: \_\_\_\_\_ Signature: \_\_\_\_\_ Date: \_\_\_\_\_

#### Guarantee statement:

International Students studying in Australia are protected by the Education Services for Overseas Students Framework. Should GBCA be unable to provide your course there are measures in place to ensure you can continue to study in Australia, or, receive a refund of any unused tuition fees. Australian CRICOS providers are not allowed to collect more than 50 per cent of the total tuition fees for the whole course before you start, unless your course is 24 weeks or less or you have chosen to do so. Any money you pay to a provider that is not directly related to your course, such as for home stay accommodation, is not protected under the TPS.

For further information provided by the Australia Government visit:

<https://tps.gov.au/StaticContent/Get/StudentInformation> / <https://tps.gov.au/Home/NotLoggedIn>

[https://internationaleducation.gov.au/Regulatory-Information/Documents/ESOSFrameworkfactsheetfinaldraft9May2014\(2\).pdf](https://internationaleducation.gov.au/Regulatory-Information/Documents/ESOSFrameworkfactsheetfinaldraft9May2014(2).pdf)

#### Student Privacy Statement:

1. Why the Global Business College of Australia (GBCA) collects personal information

Personal information collected by GBCA is for the primary purpose of providing the requested course of study. This includes information used

- For administrative purposes and to correspond with you
- To meet legal obligations and respond to emergency situations;
- To inform you about your course or other GBCA courses, events and services;
- To facilitate or verify the allocation of a Unique Student Identifier.

Information may also be collected for the following related secondary purposes

- For the purposes of quality assurance and course evaluation
- For the purposes of undertaking GBCA commissioned research and student elections
- To invite you to participate in the GBCA Alumni upon completion of your course

2. To whom do we disclose the information we collect?

Information may be disclosed to the following types of organisations, upon written application where there is a specific reason and where the disclosure is required or authorised by law:

- Government departments eg. Department of Home Affairs, VET Regulators (ASQA), National Centre for Vocational Education Research (NCVER), State Department of Education and Training.
- External organisations contracted for the purposes of undertaking GBCA commissioned research for the benefit of GBCA and the student body; Contracted service providers which the GBCA uses to perform services on its behalf; To an employer or organisation sponsoring a student's study;
- To the parent or authorised representative of a student who is a minor (under 18);
- Other tertiary educational institutions for results, course completion or certificate verification to facilitate your subsequent application to that institution.

3. What happens if you choose not to provide information for primary and related secondary purposes?

- Your enrolment and study cannot proceed if you choose not to provide enrolment information.
- If you have reason to restrict the release of personal information collected by GBCA in any of the ways explained above, you may contact the Manager, Student Administration by emailing: [admission@gbca.edu.au](mailto:admission@gbca.edu.au).

4. Accessing your personal information

You have a right to access personal information that GBCA holds about you, subject to any exceptions in relevant legislation. If you wish to access your personal information or enquire as to how it is handled, please contact the Manager, Student Administration by emailing [admission@gbca.edu.au](mailto:admission@gbca.edu.au)

5. Privacy Policy

GBCA has a Privacy Policy which outlines the ways in which we intend to meet our privacy commitments. GBCA also has a Complaints and Appeals Policy and Procedure, which provide the procedures for making complaints in details.

6. Statement on GBCA Photography

GBCA may on occasion take and publish photographs of students involved in GBCA activities on and off campus for educational and promotional purposes, and may publish photographs in hard copy or via electronic media or on the GBCA's website. Such photos may be viewed by the general public. GBCA will only use for information when you give GBCA a written consent to do so. If you object to your photograph being taken or wish to restrict its use, please notify the photographer at the event.

7. For Students for Whom a Unique Student Identifier is required:

GBCA is also collecting information for the purpose of being able to apply for a Unique Student Identifier on your behalf, or verify a Unique Student Identifier that you have supplied, under the Student Identifiers Act 2014. GBCA will disclose this information to the Student Identifiers Registrar.

Detail of how the Student Identifiers Register will collect, store and use your information is detailed in the Student Identifiers Registrar Privacy Policy.

8. More information,

For more information, please refer to GBCA's Policy 25 Privacy Policy at <https://gbca.edu.au/> under tab Student Services, Student Policies section.

#### Terms and Conditions of Enrolment

##### General

A prospective and/or enrolled international student acknowledges and agrees to the Terms and Conditions of Enrolment on signing the Offer and Acceptance Agreement. The Terms and Conditions of Enrolment apply equally to a new and/or continuing student unless otherwise specified.

An application for refund for an international student must be authorised by the Chief Executive Officer (CEO) of GBCA or his or her nominee.

GBCA reserves the right to amend the Terms and Conditions of Enrolment at any time.

Where fees are paid by a party on behalf of the student, GBCA reserves the right to notify that party.

GBCA is obliged to inform the Department of Immigration and Border Protection and Department of Education of any change of status where a student completes his or her program early, transfers to another provider, is excluded on academic grounds and fails to meet his or her visa conditions, defers or intermits his or her study or otherwise change the expected completion date of his or her study.

GBCA must not receive more than 50% of the total tuition fees for the program prior to program commencement where total program duration is more than 24 weeks unless the applicant is willing to do so.

Refund Policy (extracted). For full policy, please refer to <https://gbca.edu.au/> under tab Student Services, Student Policies

section.) Student default: Refers to the circumstances where:

- the student does not start the course on the agreed course commencement date (and has not previously withdrawn); or
- the student withdraws from the course at the location (either before or after the agreed course commencement date); or
- GBCA refuses to provide, or continue providing, the course to the student at the location because of one or more of the following:
  - the student failed to pay the due amount to the course provider;
  - the student breached a condition of his/her student visa;
  - misbehavior by the student

Provider default: Refers to the circumstances where GBCA fails to start the course or the course ceases to be provided after commencement and no alternative course can be offered and accepted by the student.

**Default day:** Refers to the date specified on the student visa refusal letter, in the event that an international student is refused an Australian student visa. This day is not included in the count for the purposes of refund calculations.

**Electronic Confirmation of Enrolment (CoE):** This definition only applies for students who are in student visa at the time of enrolment. This is an official document printed via the PRISMS system on behalf of the Australian government confirming the enrolment of a student in a course. This document is required for an international student to apply for a student visa

**Course Commencement Date for international students:** Refers to the start date indicated in the first eCoE issued by GBCA to a student, OR the commencement date in the eCoE for which the student visa is granted. This does not refer to the deferred or subsequent eCoE.

**Course Fees:** The payment received by GBCA for providing the course to the students, which includes: tuition fees, course material fees and enrolment fee

**Other Fees:** Other fees include, but are not limited to Overseas Student Health Cover (OSHC) and homestay/airport pickup fees (where applicable).

**Non-tuition fees:** Non-tuition fees cover items not directly related to tuition; this includes Material Fees.

The refund application will be processed within 20 working days of receipt of application. If application is successful, the refund will be paid to the student or another person nominated in writing by the student. If a credit card was used to make payment(s), GBCA will refund the amount on to that credit card.

Refunds will be paid in Australian dollars (AUD\$) and a written statement detailing how any refund amount has been calculated will be provided.

Refund calculation in case of Provider Default and Student Visa Refusal After Course Commencement

The refund amount = weekly tuition fee x the number of weeks in the default period

The weekly tuition fee = total tuition fee for the course / number of calendar days in the course x 7. This amount is rounded up to the nearest whole dollar.

The number of weeks in the default period = number of calendar days from the default day to the end of the period to which the payment relates / 7.

Refunds for international students in case of student default or withdraw will be made according to the following refund table.

Reason for refund	Refund amount	Other conditions applied
Student was refused an Australian Student Visa and has not started the course (refusal letter required)	Total course fee minus the lesser of: <ul style="list-style-type: none"> <li>5% of the amount of course fees received by GBCA before the default day, or</li> <li>\$500</li> </ul>	3 and 4
Student refused an Australian Student Visa and the course has started (refusal letter required to determine default date). (Only applied to students whose were in Australia at the time of course commencement and their student visa was refused and they had commenced their courses)	100% refund of unused tuition fee according to the calculation in clause 5.20	1, 2, 4 and 5
GBCA fails to start course or the course ceases to be provided after it starts (provider default)	100% refund of unused tuition fee according to the calculation in clause 5.20	2 and 5
Withdrawals notified in writing and received by GBCA more than 5 weeks before the course commencement date (student default)	50% refund of fees paid	1, 3 and 4
Withdrawals notified in writing and received by GBCA at least 5 weeks before, on or after the course commencement date or student did not commence study at campus location identified (student default)	No refund of fees paid	
Student visa cancelled due to actions of student	No refund of fees paid	
Other circumstances including but not limited to: <ul style="list-style-type: none"> <li>Changes occur in student work hours, student changes/leaves work</li> <li>It becomes inconvenient for a student to travel to class</li> <li>A student moves to a different location</li> <li>A student enrolment is cancelled for misbehavior / breach of the GBCA's Student Code of behavior.</li> </ul>	No refund of fees paid	
Student's enrolment is suspended or cancelled by GBCA due to the student being in breach of the student acceptance agreement (student default)	No refund of fees paid	
<b>Other conditions</b>		
1. Indicates amount minus \$500 refund processing fee;		
2. Indicates unspent tuition fee of weeks in default period (period from after default day and the end of the period to which the unspent tuition fee relates).		
3. Student defaults if the course starts at the location on the agreed starting day, but the student does not start the course on that day (and has not previously withdrawn); or the student withdraws from the course at the location (either before or after the agreed starting day); or GBCA refuses to provide, or continue providing, the course to the student at the location because of one or more of the following: student fails to pay an amount payable to GBCA for the course; the student breached a condition of his/her student visa; misbehaviour by the student.		
4. Refunds for OSHC purchased from other agencies will need to be applied for directly with the supplier.		
5. Materials fee are not refundable after a course commencement date.		

Students may transfer on one occasion to another GBCA course commencing within 15 working days of their original course without penalty. Refunds following cancellation of a transferred course will attract a further penalty of 20% of the total course fees in addition to the refund guidelines outlined above.

In some exceptional circumstance, students may apply to GBCA to transfer to the next intake of the same GBCA course. GBCA may approve the case at its discretion without applying penalty. Refund following cancellation of the same course will attract a further penalty of 20% in addition to the refund guidelines outlined above. For the refund calculation purpose, the course commencement date will be the original course commencement date.

Fee refunds will be made 14 calendar days after demand when GBCA defaults and within 28 calendar days after demand when the student defaults.

Students study more than one (1) course at GBCA

Students applying to start another course with GBCA are not allowed to commence until:

- The minimum payment related to tuition fee and material fee required as per the offer letter has been paid; and
- Any outstanding debts have been paid; and
- Has attended orientation at GBCA

**Regulations governing International students**

GBCA does not require the student to pay more than 50 per cent of tuition fees before a course starts, unless it is for a short course of 25 weeks or less.

GBCA can accept more than 50 per cent of tuition fees before a course starts if the student, or the person responsible for paying the fees, chooses to pay more as indicated in the application form.

GBCA can request any remaining fees as per the payment plan set out in the written agreement with the student.

GBCA is obliged to inform the Department of Immigration and Border Protection (DIBP) in the events where an international student: completes his/her course(s) early; or transfers to another provider; or is excluded on academic grounds and consequently fails to meet his/her visa conditions; or defers or suspends his/her study or otherwise changes the expected duration of his/her study.

Should an international student, who commences the course whilst awaiting an approval for a student visa, decides to withdraw prior to receiving the visa approval, the student will not be entitled to a refund (refer to refund table).

In the unusual circumstance where an international student has not entered into a student acceptance agreement but already paid the tuition fees, the refund specifications as detailed in the refund table still apply.

An international student may not submit an application for refund at the same time of applying for a letter of release. A refund application will be accepted once the student has been granted a letter of release; in which case, the refund calculation will be based on the date the student was granted the letter of release.

Complaints and Appeals (For full policy, please refer to <https://gbca.edu.au> under tab Student Services, Student Policies section.)

If a student is dissatisfied with the outcome of the refund application, he/she may access the process outlined in the Complaints and Appeals Policy and Procedure 7.

This policy, the student acceptance agreement and the availability of complaints and appeals processes, do not remove students' right to take action under Australia's consumer protection laws.

**Official Use Only**

**Application ID#** \_\_\_\_\_ **Student ID#** \_\_\_\_\_

Special program code (if applicable): \_\_\_\_\_ Comment (if any) \_\_\_\_\_

\_\_\_\_\_

Staff Name: \_\_\_\_\_ Signature: \_\_\_\_\_ Date: \_\_\_\_\_