



# Advice for international students travelling to Australia from mainland China

The Australian Government has increased its border measures to limit the escalating threat of the novel coronavirus.

## For international students outside Australia

- From 1 February 2020, international students will not be allowed to enter Australia for 14 days from the time they have left or transited through mainland China. Further information about health arrangements is available on the Department of Health website [www.health.gov.au/resources/collections/novel-coronavirus-2019-ncov-resources#schools-universities-and-higher-education](http://www.health.gov.au/resources/collections/novel-coronavirus-2019-ncov-resources#schools-universities-and-higher-education)
- If you have questions about your visa, you should contact the Department of Home Affairs. Further information is available at <https://immi.homeaffairs.gov.au/news-media/archive/article?itemId=355>
- If you are concerned about your enrolment, fees or other issues related to your studies, please contact your education provider.
- If your education provider cannot assist, please see the Department of Education, Skills and Employment website at [www.dese.gov.au](http://www.dese.gov.au) or contact [international.students@dese.gov.au](mailto:international.students@dese.gov.au).

## For international students already inside Australia who have recently arrived from China

- You need to follow the information available on the Department of Health website, specifically around exclusion periods. Please visit [www.health.gov.au/resources/collections/novel-coronavirus-2019-ncov-resources#schools-universities-and-higher-education](http://www.health.gov.au/resources/collections/novel-coronavirus-2019-ncov-resources#schools-universities-and-higher-education)
- If you are within the exclusion period, you should remain excluded consistent with the Department of Health advice. You should also contact your education provider to let them know your situation. More information is available on the Department of Health website [www.health.gov.au/resources/collections/novel-coronavirus-2019-ncov-resources#schools-universities-and-higher-education](http://www.health.gov.au/resources/collections/novel-coronavirus-2019-ncov-resources#schools-universities-and-higher-education)
- If you are outside the exclusion period, you are able to attend your education institution. Please contact your education provider if you have any questions or concerns.
- If you are experiencing difficulties with the exclusion arrangements, please contact your education provider in the first instance.

- If your education provider cannot assist, please see the Department of Education, Skills and Employment website at [www.dese.gov.au](http://www.dese.gov.au) or contact [international.students@dese.gov.au](mailto:international.students@dese.gov.au). You can also call 1300 981 621 from 8 am to 8 pm, Monday to Friday.

## Further information

Study Australia deliver a range of services to support international students. Please see [www.studyinaustralia.gov.au](http://www.studyinaustralia.gov.au) for more information.